



Model M360B Support

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Orthodyne to continue M360B support but, on a “best-effort-basis” only

Although the Model M360B product line has been discontinued for 13 years, Orthodyne has continued to provide complete support, but the continuing rise of obsolete components has made this goal an increasingly difficult one to meet.

As a result, the electrical component availability has now become a critical issue on several of the PC boards used in the Model M360B large wire bonder. We have secured various components to help us support some of these older boards, but going forward, we are no longer able to guarantee the spares availability for this product line.

Needless to say, we will continue to support all our M360B customers on a “best-effort-basis”. However, the reality of longer lead-times, higher cost for spare parts and in some cases unavailability of parts will be unavoidable.

For all M360B users in the field, we apologize for any inconvenience this might cause and will do our best to help.

To avoid any unexpected interruption of production, we urge all M360B users to review their current spares situation. Please contact us for part availability in advance of a down situation or consider upgrading your lines with one of our newer products that allow full product support, and offer significantly higher productivity.

For more information contact your local Orthodyne Sales Representative or visit us at www.orthodyne.com.

Yours Sincerely

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